

Thanks bunches for all the help you have given me over the years. If they ever decide who will be doing this part of my job I will be recommending Stratco for sure.

From: Stratco Inc. <getanswers@stratco.net>
Sent: Thursday, October 4, 2018 11:45 AM
To: Shealey, Sharon S (US)
Subject: your other height gage is shipping today

Hello Sharon,
Your other Mitutoyo height gage is shipping today.
Inside the box with the height gage are 2 smaller boxes.
One with your B&S and Starrett battery chargers and another with the AC adapter for the Mitutoyo height gage(s).

Thank You,
Glenn Churchill
getanswers@stratco.net

Hi,
Thanks for the repairs performed on the 26 miscellaneous gages. Especially the snap gages and the 18" digital caliper. I really needed those. Stratco is the BEST!

On that note. I have accumulated a few more gages in need of repairs I will let you know the quantity when I have them ready to ship.

Thanks!

Demarkus Ward
Quality Assurance Technician
CQI
Athens Motor Plant
Baldor Electric Company

www.baldor.com

Thanks. You guys are a great help.

Chris Hamrick
Sr. Quality Specialist

Actuation Systems
Curtiss-Wright
201 Old Boiling Springs Road
Shelby, NC 28152

Hi Glenn,

Nice save ! I thought it was all one piece. What I'm looking for is one to fit 513-202 indicators. Looking at Carbide Probes catalog, it looks like a 126-080 would be a good choice. **Thanks for keeping me out of trouble !**

Tom T.

Hello Tom,
See attached breakdown.
102825 is a short contact used in conjunction with an extension.

Mitutoyo does have stock on these. \$25.65 each

Also, we replace contacts with Carbide Probes contacts. They have a T/C ball on them.
The full length contact to replace the contact and extension for this application is \$13.50 each, part# 140-080

How do you want to proceed?

Thanks,

Glenn Churchill
getanswers@stratco.net

Thanks Kathy. Just to let you guys know, I appreciate all you do for me.

From: replyTo@intuit.com [<mailto:replyTo@intuit.com>]

Sent: Friday, February 16, 2018 10:22 AM

To: Sheets, Jeff

Subject: Invoice 24276 from STRATCO INC.

Jeff,
I don't see where we have anymore of the Mini Universal Magnetic Base. Glenn is out of the office today, let me get with him on Monday and we will get one on order for you. Thanks and have a great weekend. enjoy that pizza.....

Later,
Kathy

Thank you Glenn, and Kathy, you guys are awesome.....

David Yates
The BAE Metrology Lab

From: Stratco Inc.

Sent: Wednesday, August 10, 2016 12:05 PM

To: Yates, David (US)

Subject: 363 drawing

David,
Attached is what you requested.
Do not hesitate to call with any questions or concerns.

Regards,

Glenn Churchill
Stratco Inc.
262 Woolbright Circle
Townville, SC 29689
getanswers@stratco.net

Ray and I thank you for the quick turn on these. Have a great day!!

Mike
Michael Martuccio
Quality Analysis II
ITT CORPORATION

From: Stratco Inc.

Sent: Monday, May 04, 2015 7:46 AM

To: Martuccio, Mike - ITT Control Technologies

Subject: Monday Delivery

Good morning Mike,
Glenn is dropping off 11 of the 14 RUSH gages this morning. The other 3 that were sent to Swanson should be back shortly. Have a good week!

Kathy

Kathy:

Thank you so much for moving heaven and earth to accommodate the request. It is appreciated.

JP

From: Stratco Inc.
Sent: Monday, December 01, 2014 3:51 PM
To: Jon Proctor
Subject: Re: Checking for Stock for Taper Thread Plug Gage Assembly

Jon, Your customer will have this gage on Wednesday.

Thanks

Kathy

Good morning Glen,

I have the tool with me.

I am really impressed with the way you handled the order. thank you so much.

Thanks,
Daniel Lopez
Strategic Sourcing Manager
www.jawsoflife.com
www.idexcorp.com
HURST Jaws of Life
711 N. Post Road
Shelby, NC 28150

From: Stratco Inc.
Sent: Thursday, July 10, 2014 8:55 AM
To: Lopez, Dan
Subject: Re: 2"-3" Pitch micrometer

Good morning Dan,
This 2-3" thread mic. has been delivered to your facility.
Signed for this morning by Chuck Montgomery.

Best regards,

Glenn Churchill
Stratco Inc.
262 Woolbright Circle
Townville, SC 29689
glenn@stratco.net
Phone: 864 972-1001

Townville, SC 29689
glenn@stratco.net
www.stratco.net
Phone: 864 972-1001

Awesome job
Thanks for the help!!!!

Hello Steve,
This 4 piece order (PO# 84157) is ready to ship today. These will ship UPS Next Day Air & you will have this order back tomorrow.

Thank You,
Kathy Churchill
Sales/Office Mgr.
Stratco Inc.

----- Original Message -----
From: Steve.Hahn@Rotometrics.com
To: kathy@stratco.net
Sent: Monday, March 10, 2014 11:42 AM
Subject: Re cert Gauges

Good Morning Kathy
I am sending 4 Mahr gauges (PO#84157) that need Recertification. I need at least 1 as soon as possible. Let me know if you can get me one back this week Thanks

Well, believe it not, you are my hero and I appreciate you and Kathy.
Thank You!

From: Stratco Inc. [mailto:stratco@mindspring.com]
Sent: Thursday, February 20, 2014 1:51 PM
To: Sheets, Jeff
Subject: PG13.5 gage

Hello Jeff,
I received tracking info that shows this gage has been delivered at your facility.

Have a great afternoon,

Glenn

I need to order some replacement starrett 24" Vernier Jaw Lock Screws. My packet I have now has part number PT13094. A packet of 10 should be enough. Could you send me a price and I'll put that order in.

By the way , I received the Repair gages today. You guys do an awesome job on your Repairs !

Thanks , Ronnie

Ronnie Fulcher
BALDOR ELECTRIC
ATHENS,GA.

The guy here was rude, uncontrollable and would not shut up. After Glenn and his smooth communication skills spelled out that the guy was in error and did so without telling the guy to shut his stupid mouth, it was all just so cool. I just laid back and listened.

Please order JSCC741.

From: Stratco Inc. [mailto:stratco@mindspring.com]
Sent: Wednesday, August 21, 2013 11:18 AM
To: Sheets, Jeff
Subject: Re: CMM probes

Hi Jeff, Here is your quote:

CPZ000-1030 \$66.00 ea.
CPZ030-8060 \$68.00 ea.

Delivery: 1 week

Thanks
Kathy

P.S. what does □\$B!D□(B. mean???

----- Original Message -----

From: Sheets, Jeff
To: STRATCO INC.
Sent: Wednesday, August 21, 2013 10:54 AM
Subject: FW: CMM probes

Hello Kathy,

Can I please get a quote.

Tell Glenn he did real good yesterday □\$B!D□(B.

Jeff Sheets
Senior Quality, Metrology
Kollmorgen

Kathy,

I am sorry for the delay in getting this to you. I have been waiting on the approval of the P.O. Will get it sent out today hopefully. When you have the final costs figured up send me an email and we can get the P.O. adjusted if needed at that time.

And thanks for all yours and Glen's help whenever I ask. It is appreciated.

Thanks , Ronnie

Ronnie Fulcher
BALDOR ELECTRIC
ATHENS,GA.

They are great, I haven't heard one negative comment from anyone, we really appreciate the effort you put into making them...have a great day...M

From: Stratco Inc.
Sent: Wednesday, June 12, 2013 4:17 PM
To: Mitch Fariss
Subject: lights

Hello Mitch,
How do you folks like the 2 lights I had recently sent?

Thanks,
Glenn

Merry Christmas Glenn,

Thanks for doing this work very quickly, we really appreciated the quick turnaround. There were a few people here that had their panties in knot over this gauge, so your quick response extinguished the flames!

Hope you and Kathy are well and ready to start your well-earned break.

Paul Cannin
Product Quality Engineer - Machining
15545 Wells Highway,
Seneca, South Carolina, 29678 USA

From: Stratco Inc. [mailto:stratco@mindspring.com]
Sent: Thursday, December 20, 2012 8:56 AM
To: Cannin, Paul (Seneca)
Subject: 44-07-162-001

Good Morning Paul,

I had the opportunity to inspect & certify the pass thru GO gage made in the tool shop at your facility.

I found this to be a very well made quality gage. It's obvious that your tool shop has capabilities of making fine gages. I appreciate the opportunity to work with your company & look forward to a mutually beneficial business relationship.

Kind Regards,

Glenn Churchill
Stratco Inc.
262 Woolbright Circle
Townville, SC 29689
glenn@stratco.net
Phone: 864 972-1001

Thanks as always, your company is one of the best that I have ever had the pleasure to work with. I know that I can always get a straight answer to any questions I have, thanks again and have a great afternoon.....M

From: Stratco Inc.
Sent: Tuesday, October 02, 2012 1:16 PM
To: Mitch Fariss
Subject: Re: Parts to complete pp-006599 and 99-006755

Good afternoon Mitch, Here is the update that you requested.

The 6 Dorsey Bore Gages are scheduled to ship direct to your facility on Oct. 12th.

The 1 Mitutoyo Caliper is scheduled to ship to us on Oct. 17th.

Unfortunately I do not have a shipment date on any of your Leitech gages. Glenn & I both have contacted Leitech US several times to get an update and I have yet received any confirmation. We have several other orders for customers that are in the same situation.

Glenn has considered possibly trying to contact Leitech Denmark direct to see what is going on with delivery. When we get a definite answer I will let you know.

Kind Regards,
Kathy

From: Howard Kirkland
To: Glenn Churchill
Sent: Monday, July 25, 2011 8:02 AM
Subject: received back items from calibration

Hello Glenn,

We have received all the items back from calibration. Thanks for the quick turnaround on the services.

Have a good one,
Howard K.

Howard Kirkland
Quality Department
Phoenix Specialty Mfg. Co.
7576 Main Hwy
Bamberg, SC 29003

Yeah, Stratco is the best. Just make sure they know it's for us!!

From: Casini, Mike
Sent: Tuesday, June 07, 2011 2:29 PM
To: Sheets, Jeff
Subject: RE: Thread, Plug and Ring Gages

Thanks Jeff! I don't know why I didn't think of them since I got my calipers measurement stuff from them haha.

From: Sheets, Jeff
Sent: Tuesday, June 07, 2011 10:17 AM
To: Casini, Mike
Subject: RE: Thread, Plug and Ring Gages

Mike, These guys are very knowledgeable, tell Kathy I sent you!

Stratco

From: Casini, Mike
Sent: Tuesday, June 07, 2011 9:43 AM
To: Sheets, Jeff
Subject: Thread, Plug and Ring Gages

Hey Jeff,
Bonnie at Western Pegasus mentioned they only do spline gages, so could you suggest another contact for the plug, thread and ring gages I need quoted?

Thanks,

Mike Casini
Advanced Manufacturing
Kollmorgen Industrial Automation
201 W. Rock Road
Radford VA, 24141
www.kollmorgen.com

STRATCO -

The gages looked GREAT!!!!

We are sending more gages out for repair soon.

Thanks,
Bart Warriner
QA Supervisor / Engineer
Baldor - Dodge - Reliance

From: Stratco Inc. [mailto:stratco@mindspring.com]
Sent: Tuesday, May 17, 2011 11:46 AM
To: Bart Warriner at Baldor-DGV
Subject: Follow up on bore gage repair

Good Morning Bart,
We went ahead & shipped all of the bore gage repair.
You should have received it by now.
Just following up here to make certain that all is satisfactory with our repair service.
Hopefully you are pleased. Any issues what-so-ever, please don't hesitate to contact me.
I hope you keep us in mind for future work. We recondition all types of gages here, not just bore gages.

Thank You,
Glenn Churchill
Stratco Inc.
262 Woolbright Circle
Townville, SC 29689
glenn@stratco.net
Phone: 864 972-1001

Kathy,

Thank you for letting me know. **I really appreciate all you guys do for me**, I wish the company that I work for was more timely with payments as Copeland was. But they are a small disadvantaged business, just trying to make it through these hard times. Thank you Kathy for working with me, **I know even if I someday relocate jobs again, you and Glenn will be on my supplier list !**

Always,
Janay Parker
Quality Manager
Toolcraft Inc.
(828)659-7379 Phone

Hello Mr. Churchill,
I received the manual today, and have fixed my indicator. That was a wonderful gesture on your and your company's part.
Thank you VERY MUCH!

Take care,
Monte Reese

On Feb 8, 2010, at 7:08 AM, Stratco Inc. wrote:

Hello Monte,
I am sending you a service manual for the "old" style gages.
On page 3 there are detailed instructions on the disassembly & re-assembly of these gages. I am sending to the address on your e-mail.

Kind Regards,
Glenn Churchill
Stratco Inc.
262 Woolbright Circle
Townville, SC 29689
glenn@stratco.net
Phone: 864 972-1001

From: "Monte Reese"
To: <info@stratco.net>
Sent: Saturday, February 06, 2010 12:57 PM

Subject: Standard Gage Co.

Hello,

I have a Standard Gage Co. metric dial indicator, DI-20281-A. It has the indicator needle bent and is dragging on the dial face. I assume it was dropped or banged.

Could you tell me how to remove the cover, or whatever, to be able to get to the needle so as to be able to bend it slightly up to keep it from dragging?

Also, where can I find more information on this unit?

Thank you,

Monte R. Reese

11606 Sunset Dr.

Austin, Texas 78748

512-282-1269

Good Morning Kathy,

Hope this find you and Glenn doing well. I need a quote for a leitech M10 x 1.5-6H go member with cert.

This is for a standard Combi gauge.

Thanks as always for your help....Mitch

Thanks for making me look good!

Louise

From: Drexel, Sherwood (Seneca)

Sent: Monday, January 25, 2010 12:13 PM

To: Dyar, Louise (Seneca)

Cc: Bennington, Todd (Seneca); Biggers, Scott (Seneca); Brown, Matthew (Seneca); Herriman, Kathie (Seneca); Lyon, Sherry (Seneca); Williamson, Greg (Seneca)

Subject: RE: Gages

Good Afternoon Louise,

Good Job!

Thank you for getting those thread gages in and qualified so quickly. They have helped a great deal, with this M 12 thread depth issue. These gages allowed us to make better assessments of the parts we have / had on hand. Your support is greatly appreciated.

Sincerely,
Sherwood.

From: Dyar, Louise (Seneca)

Sent: Monday, January 25, 2010 11:39 AM

To: Stratco Inc.

Cc: Herriman, Kathie (Seneca); Drexel, Sherwood (Seneca)

Subject: Gages

Kathy,

Thanks for ordering the Leitech gages on Friday.

We received them Saturday morning and they worked great for sorting the parts.

Again, thanks and we appreciate how much you and Glenn do to help us at BorgWarner.

Louise Dyar

Calibration Tech

BorgWarner,TTS

Seneca, SC 29678

Hello Glenn and Kathy,

I received the 3 Interapid test indicators you repaired. **As usual they look great, nice work.**

Enjoy your weekend.

Craig Cormier at Waters Corp.

Hi Glen,

These springs worked just great. Thanks so very much. **You and your company truly define the meaning of customer service excellence. We appreciate our business relationship and are glad to have such a great supplier in Stratco.**

Thanks again for your outstanding customer service

Kathleen Harker
Quality Assurance Manager
LCLP/Plaxicon
Plant 8
1099 Doster Road
Prattville, AL 36022

Glenn,

I received the re-conditioned micrometers gage numbers 13393-A & 16138-A. **Thanks for the excellent work that you do on re-conditioning these micrometers.** Can you advise on the status of gage number 13292-A?

Thanks,
Mark

Sent: Friday, April 21, 2006 5:28 PM
To: Mark.Devore@ArvinMeritor.com
Subject: Mic Repair update

Hello Mark,

The 2 micrometers (13-14" & 16-17") that we rec'd a PO for have been reconditioned & shipped out to you today. You should have these at your facility on Monday (4-24).

Thank you for your patience. I have been working on our new building since last July, you would have to see all that has been done here to really appreciate it.

Our lab here is twice the size of the one we had in Seneca & our shop area is at least twice the size.

I did 95% of the work here myself, being a small business as we are, our pockets are only so deep-so this was mostly out of necessity. I am the only one here doing the micrometer reconditioning so my work had gotten backed up with the building work & move.

We are moved in & I only have a small amount of work left on the building, so I now have been concentrating on the micrometer workload amongst other work. The turnaround will get better as the year goes by & by the end of this year I hope to be back to normal or only somewhat insane anyway.

If you are ever down this way, stop in & we'll give the tour of our new place-we are proud of it.

Thanks again

THANKS A BUNCH, REALLY APPRECIATE THE QUICK SERVICE ON THE LEITECH PARTS.

HAVE A GREAT WEEKMITCH

SINCERELY;

MITCH FARISS
C.I.T.
XALOY INC.

Hi, Glenn

The UPS delivery man delivered your package a few minutes ago.

Your workmanship looks GREAT, I'm very pleased. I don't know whether the amount of money that I sent you was sufficient; just a show of good faith-----not an evaluation of what I thought the repair were worth. So if the bill is more than what I've sent, please let me know.... Thanks again, I'd like to shake your hand.

Ken